



## Tempstar International Product Parts Information

The parts lists for all North American produced products offered by ICP for the domestic and international markets are now available electronically on the Fast Parts Electronic Parts Marketing System (EPMS). If you do not have a copy of this program please contact your local Tempstar Regional Business Manager. EPMS parts information is also available on line through [www.ICPUSA.com](http://www.ICPUSA.com) "PowerLink". If you do not have access to these on line resources please fill out the attached form and follow the submission instructions.

Parts for the FSHP, FSHN and DFF units can be ordered directly from the factory PPJ Engineering Co. Ltd. in Thailand. Email contact: [prasong@staraire.com](mailto:prasong@staraire.com)

Parts for the TDKP and MK units can be ordered directly from the factory KBS Electric Ltd in Thailand. Email contact: [kbs.cal@gmail.com](mailto:kbs.cal@gmail.com)

Sincerely,

A handwritten signature in blue ink, appearing to read 'Colin Perkins', with a stylized flourish at the end.

Colin Perkins  
Manager Export Sales

International Comfort Products LLC  
Lewisburg TN USA 37091

**POWERLINK (WWW.ICPUSA.COM) NEW /REVISED USER REQUEST FORM**Request Type ☐ New ☐ Revised

USER'S FIRST &amp; LAST NAME: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

COMPANY NAME: \_\_\_\_\_

COMPANY ICP CUSTOMER #: \_\_\_\_\_

Please include ALL locations and All Brands (Ex: Tempstar, ICP Commercial etc) you need to access.

COMPANY ADDRESS

STREET: \_\_\_\_\_

CITY: \_\_\_\_\_

STATE &amp; ZIP: \_\_\_\_\_

COMPANY PHONE #: \_\_\_\_\_

COMPANY FAX #: \_\_\_\_\_

SECRET WORD: \_\_\_\_\_

\*\*Hint Your Mother's Maiden Name or other word you can remember for security purposes.

**CHECK THE APPROPRIATE OPTIONS TO ACCESS ON THE WEBSITE:****Account Information**

- ☐ Invoice/Debit Memo
- ☐ Credit Memo
- ☐ Chargeback Invoices
- ☐ Proof of Delivery
- ☐ Statement of Account
- ☐ Payment History
- ☐ Fund Management (Co-op)

- Navigator
- "GO" On-Line HVAC Resource Center
- Order Services/ Mainline
- Load Build Reservation
- Order Services/ Literature
- Order Services/ Fast Parts
- Pricing Claims
- Warranty Claims
- Field Reporting System (TSA's only)
- EPMS Web:

- Inquiry ☐
- Availability ☐
- Pricing ☐

**Inquiry**

- ☐
- ☐
- ☐
- ☐
- ☐
- ☐
- ☐
- ☐

**Entry**

- ☐
- ☐
- ☐
- ☐
- ☐
- ☐
- ☐

\*Additional security form required

**Brand Information:**

\*\* This designates the brands of literature you will have access to on

## Navigator

- |                                       |   |
|---------------------------------------|---|
| <input type="checkbox"/> Airquest     | <input type="checkbox"/> ICP Commercial |
| <input type="checkbox"/> Arcoaire     | <input type="checkbox"/> Keeprite       |
| <input type="checkbox"/> Comfortmaker | <input type="checkbox"/> Kenmore        |
| <input type="checkbox"/> Day & Night  | <input type="checkbox"/> Tempstar       |
| <input type="checkbox"/> Heil         | <input type="checkbox"/> TSA            |

**FILE TRANSFERS**

- ☐ Pricing Claims
- ☐ Warranty Claims
- ☐ Inventory Reporting

Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Must be the Distributor designated e-business contact

**Please fax completed form to Powerlink Security @ 860-660-7868**